



Request for Proposal for LED Display Boards and Associated Services

Responses to Queries/Request

Pre-Bid meeting held on 16th December 2009

| S.No | RFP Clause/Ref | Query/Request | Response/Clarification |
|------|------------------------|--|---|
| 1 | Annexure A | Power Supply Unit should be outside of the enclosure in a separate box for ease of maintenance. | Power Supply Unit needs to be inside of the enclosure. For ease of maintenance vendor may provide separate access, provided it does not compromise on other requirements like vandalism resistance and sealing class. |
| 2 | Annexure A SI No-24 | Power Supply range should be from 180-250 volts | Power Supply range shall be from 180-250 volts |
| 3 | Annexure C SI No -3 | Kindly Clarify whether DIMTS has devised any standards protocol for linking its server with the device or the protocols of vendors shall be adopted for integration purposes? | No, as a part of technical bid, bidders are required to provide the communication protocol for their respective devices that may be used by DIMTS for integration with application/communication server. Vendor might be required to amend the protocol and assist/facilitate its integration with DIMTS' backend during implementation phase. |
| 4 | Annexure F | Kindly clarify how the vendor shall be compensated (at different points of time during the contract tenure) in the event of DIMTS choosing to terminate the contract unilaterally without there being any fault of the vendor? | The vendor shall be compensated (at different points of time during the contract tenure) in the event of DIMTS choosing to terminate the contract unilaterally without there being any fault of the vendor on pro-rata basis based on the duration the device remained in operation post acceptance of commissioning by DIMTS vis-a-vis the life of the device, which shall be deemed to be five years for the purpose. Simultaneous with payment by DIMTS (based on the agreed device price which will be provided in the agreement) to the vendor as aforesaid, the ownership of devices shall be transferred by the vendor to DIMTS. |
| 5 | 2.1 (c) | What kind of interface with telecom service provider is envisaged? | Vendor will be required to coordinate for resolution of the problems associated with GPRS service outages and collect SIM cards from GPRS service provider/ DIMTS. |



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| 6 | 2.1(c) | Who will bear the GPRS communication cost? | DIMTS shall bear the GPRS communication cost and also source the SIM cards. |
| 7 | 2.1(d) | Kindly let us know whether helpdesk is for supporting DIMTS or is meant even for general public? | Helpdesk is for supporting DIMTS only and it is not meant for general public |
| 8 | 5.4/ 6.2.2 | Due date for submission of proposal may kindly be extended after 5 th of January 2010 | Due Date for submission of proposal has been extended till 5 th January 2010 till 1200 Hrs. Accordingly the date of presentation shall now be 7 th -8 th of January 2010. |
| 9 | Annexure E SI No-3 | It may be difficult to ascertain the reason for device downtime under various situations and it may lead to dispute. In view of this it is requested that DIMTS consider revising the provisions | No change except the following: Annexure E Clause 3(c) (ii) to be read as under: “Any downtime which has arisen due to theft or damages or vandalism or accidents affecting or relating to LED Display Boards and related components; provided the Vendor replaces/restores the device to normal working condition within 48 hours of it being communicated by DIMTS”. |
| 10 | Annexure D | The vendors have been asked to quote for two options – Monthly Charge and Upfront Payment. In case a vendor quotes for one option only, will it be acceptable to DIMTS | No. The bidders are required to quote for both options – Monthly Charge and Upfront Payment. In case a bidder quotes for one option only, the bid will be liable for rejection by DIMTS |
| 11 | RFP | | The bidders are required to adhere to RFP requirements including those related to preparation and submission of proposals failing which the proposals will be liable for rejection by DIMTS. |